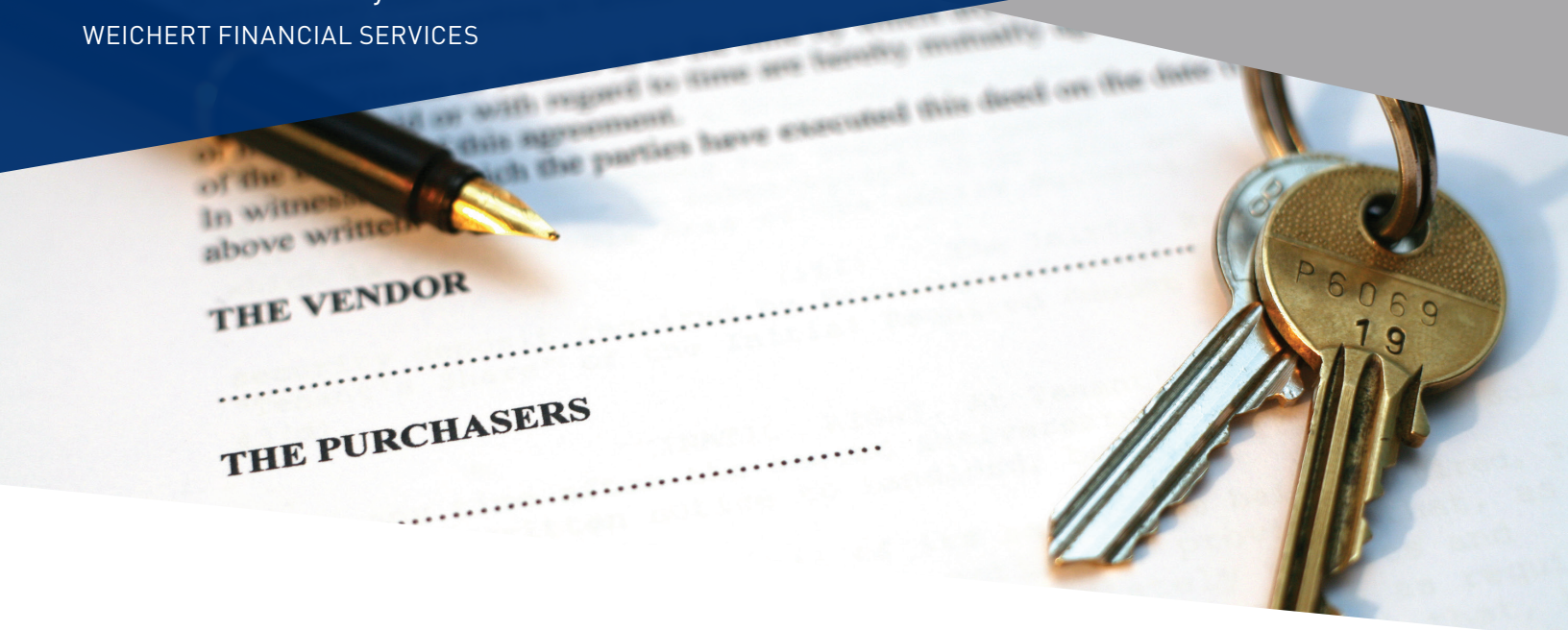


# Document Management

## Financial Case Study

WEICHERT FINANCIAL SERVICES



# IMR Digital Exceeds Weichert Expectations

## The Client

Established in 1980, Weichert Financial Services offers real estate-related financial assistance to the customers of Weichert Realtors. Currently serving home buyers and sellers in 43 states, Weichert Financial Services, along with Weichert Insurance Agency, is a leader in full service real estate financing and mortgage lending.

## The Challenge

Weichert Realtors has relied on IMR Digital for document management and capture solutions for more than a decade. IMR Digital has provided ongoing, long-term, on-site scanning services across the Weichert enterprise, in addition to deploying specialized solutions for several internal systems.

Weichert Financial Services processes a high volume of mortgage and refinancing documents for clients, and in order to continue processing in an organized, timely manner, they asked IMR Digital to scan all day-forward loans. Day-forward loans are current loans that have closed within the last several weeks. Because the loans are time sensitive, the expected turnaround time for document processing is 72 hours. This meant that IMR Digital had to prep, scan, QC, validate, and release into their system for a final conversion within three days. Additionally, Weichert requested a special back file job that consisted of converting one million documents in a three-week time period. IMR Digital was able to complete the special project on time and under budget, while continuing to process the day forward loan files.

## The Solution

IMR Digital used Kodak i700 series scanners and Kofax Capture software. This powerful combination allowed imaging specialists the speed necessary to convert large volumes of documents in a short time period.

IMR Digital's quick response and ability to turn project documents around in Weichert's time period convinced Weichert to employ IMR Digital for the conversion of their entire document backlog from several locations. The approximate number of loans is 12,000, which represents approximately four million pages.

# IMR Digital

[www.IMRDigital.com](http://www.IMRDigital.com)

## IMR Digital - Outsource. Insource. Your Source.

Certainly, software can speed a transaction and greatly reduce human error and inefficiency. But to truly elevate efficiency, to truly integrate technology with varying systems and cultures, to simplify what seems complex, takes deep knowledge and curiosity. IMR Digital is set apart by leveraging technology across the enterprise to manage documents, data and information—making it readily accessible to everyone who needs it, when they need it.

Read the full case study online at [IMRDigital.com](http://IMRDigital.com).